



INTEGRATED QUALITY AND ENVIRONMENT POLICY

The Management of **SIRA S.p.a.**, considering the growing market demand for consolidated quality standards and the importance of prevention and commitment to environmental protection, convinced that internal improvements are achievable through the development of a quality and environmental culture, has implemented an Integrated Management System in compliance with UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015.

The Management believes that a company system for Quality and Environment is indispensable through:

- the careful analysis of the business context and risks, aimed at seeking continuous opportunities for improvement;
- the continuous attention to customer satisfaction through a punctual detection;
- a commitment to environmental protection, including the prevention of pollution;
- the prevention of risks to workers' health and safety;
- compliance with the requirements of the product delivered and guarantees on the punctuality of the service;
- compliance with regulatory requirements relating to safety and the environment;
- a commitment to continuous improvement to enhance quality and environmental performance;
- the pursuit of assiduous and constant collaboration with suppliers of materials and services in order to establish relationships marked by continuous growth
- the accurate control of the stages of service delivery also through continuous attention to technological innovation and the technical development of its resources
- the care of professional growth for all company personnel
- the increase in awareness among operating personnel of their contribution to the effectiveness of the integrated management system;
- the continuous improvement of its integrated management system to achieve ever higher levels of excellence through the definition and periodic review of quality and environmental objectives;
- the development of new services that can better meet customer requirements and can guarantee a constant and punctual compliance with regulatory requirements;
- the effectiveness and efficiency of the company's integrated management system, also through a reduction of costs related to products and processes.

The Management of **SIRA S.p.a.** is aware that the objective of quality assurance and the respect for the environment requires a constant commitment from all personnel and that it can only be successfully through their full involvement.

Milano, 27/06/2024

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THE MANAGEMENT

